

Participant lives alone and assisted with Daily Personal Activities by sole worker



Does not receive supports from any other NDIS provider that involve regular face-to-face contact

Limited or no regular face-to-face contact with family or people in support network

Requires equipment to enable mobility or limited mobility without assistance from another person

Requires equipment to communicate or limited communication without assistance from another person

ASSESS RISK FACTORS FOR PARTICIPANTS WHO LIVE ALONE

YES

NO

Monitoring and Supervision Plan

Plan for supervision of worker must be *appropriate* for person's risk factors.

Regular reports to key personnel

Reports must cover *care and skill* with which supports provided by the worker.

Frequency of reports determined by person's risk factors.

Appropriate action to address concerns in reports

Give copy of risk assessment to participant



Place copy of risk assessment on file



Update register of participants receiving personal support from a sole worker

Update risk assessment if there is a significant change

UPDATE PARTICIPANT SERVICE AGREEMENT

Method for monitoring worker

Develop plan for how worker's performance will be supervised and for monitoring the participant's safety and well-being.



Procedure for reviewing implementation

Someone other than worker must check directly with the participant about their level of satisfaction with the personal support that is delivered.

Method for communication

How regularly will face-to-face contact occur?

Method for selecting worker

What is participant's role in selecting worker?

Coordination with others

What is method for engaging with other providers of supports?

Note: the method(s) for communicating with the participant and frequency of monitoring and supervision activities must be *appropriate* having regard to the person's risk factors.

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